Deciding Where To Go When You Need Care Right Away



	Retail Health Clinic	Urgent Care Center	Emergency Room
Animal bites		0	 Any life-threatening or disabling condition Sudden or unexplained loss of consciousness Chest pain, numbness in face, arm or leg; difficulty speaking Severe shortness of breath High fever with stiff neck, mental confusion or difficulty breathing Coughing up or vomiting blood Cut or wound that won't stop bleeding Major injuries Possible broken bones
Stitches		0	
X-rays		•	
Back pain		0	
Mild asthma		0	
Minor headaches		•	
Sprains, strains		0	
Nausea, vomiting, diarrhea		•	
Bumps, cuts, scrapes	0	•	
Burning with urination	•	0	
Coughs, sore throat	0	0	
Ear or sinus pain	•	•	
Eye swelling, irritation, redness or pain	0	0	
Minor allergic reactions	0	•	
Minor fevers, colds	•	0	
Rashes, minor burns	•	•	
Vaccinations	0	•	
Typical copay*	\$15 – \$75	\$15 – \$75	\$150 or more

Each clinic or center may have different services available. Be sure to call and ask before you go.

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^{*} For many members, deductibles and coinsurance may also apply, which can make an even greater difference in the cost between the emergency room and other options.