



November 1, 2013

**Re: HealthLink and Land of Lincoln Health™ Open New Opportunities for Health Care Access**




Dear Participating Provider:



HealthLink and Land of Lincoln Health have joined together to offer access to high quality doctors and hospitals for Illinoisans seeking health insurance coverage. Land of Lincoln Health is Illinois’ first and only consumer-operated and oriented health insurance organization (CO-OP) as defined by the Affordable Care Act (ACA).

Effective January 1, 2014, individual consumers or small employers that purchase Land of Lincoln Health insurance coverage through the Illinois Health Insurance Marketplace will have access to HealthLink’s Open Access III provider network. We would like to take this opportunity to show you how new Land of Lincoln Health member ID cards will provide information you need to identify HealthLink members and submit claims.

**Member Identification: HealthLink and Land of Lincoln Health as Primary Network**

Land of Lincoln Health members will have access to care from providers participating in the HealthLink Open Access network and Land of Lincoln Health PPO network. For the majority of Land of Lincoln Health members residing in Central and Southern Illinois, HealthLink and Land of Lincoln Health will be the primary provider network as identified by the logos on the **front** of the member ID card. These members also have access to travel networks identified by the PHCS (Extended PPO) and UniCare (including IN, KY, and WI) logos on the **back** of the member ID card. Below is a sample of the ID card (front and back) that will be used in this arrangement.



	
Group No: Group Name:	
Member's Name: Member's ID:	
 COPAY INFORMATION: \$XX Office Visit \$XX Specialist Visit	 Bin: 61001 PCN: IRX RX Group: LOLH Pharmacy Service: 1-855-577-6551 www.mycatamaranrx.com
LLH Customer Service: 1-888-858-9130 Member Provider Search: www.landoflincolnhealth.org	
This Card is for identification ONLY. It is NOT a guarantee of eligibility.	

<b>Utilization Review Program</b>	
PRECERTIFICATION American Health Data Institute (AHDl) 1-877-371-6158	You must call AHDl for precertification prior to a scheduled admission or within 48 hours after emergency admission.
 	<b>UniCare providers available in IN, KY and WI.</b> <b>PHCS providers available in Illinois counties of:</b> Boone, Bureau, Carroll, Henderson, Henry, Jo Daviess, Lee, Mercer, Ogle, Rock Island, Stephenson, Warren, Whiteside and Winnebago.
Verify Eligibility/Benefits/Claims Status: 1-888-858-9130	Provider Inquiries: 1-800-624-2356
<b>MAIL MEDICAL CLAIMS TO:</b> HealthLink P.O. Box 419104 St. Louis, MO 63141	<b>SEND ELECTRONIC MEDICAL CLAIMS TO:</b> EDI Vendor #90001 EDI Clearinghouse - Web MD

## Member Identification: PHCS and Land of Lincoln Health as Primary Network

Land of Lincoln Health members residing in the northwest Illinois region (Boone, Bureau, Carroll, Henderson, Henry, Jo Daviess, Lee, Mercer, Ogle, Rock Island, Stephenson, Warren, Whiteside and Winnebago counties), will have access to care from providers participating in the PHCS network and Land of Lincoln Health PPO network as identified by the logos on the **front** of the card. These members also have access to travel networks identified by the HealthLink Open Access and UniCare (including IN, KY and WI) logos on the **back** of the member ID card. Below is a sample of the ID card (front and back) that will be used in this arrangement.

 	
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If you are a participating provider with HealthLink and reside in the above listed counties you will need to have a direct contract with PHCS to be a participating provider for Land of Lincoln Health members. For more information about PHCS, please call 800-922-4362.

## Tiered Co-Payment ID Cards

Land of Lincoln Health will also offer tiered network options impacting member co-payment amounts. These plans will be offered in Cook, DuPage, Lake, McHenry and Will counties. For more information, please visit the Land of Lincoln Health website at [www.landoflincolnhealth.org](http://www.landoflincolnhealth.org) or call 888-858-9130.

## Claim Submission

When Land of Lincoln Health members present an ID card, please provide medical care and submit claims to HealthLink, Inc., or send claims electronically using the HealthLink EDI vendor number on the back of the member ID card.

## Land of Lincoln Health Quick Reference Guide

Enclosed is a quick reference guide provided by Land of Lincoln Health. This guide lists toll-free phone numbers related to your Land of Lincoln Health patients' plan provisions.

For questions about Land of Lincoln Health, please visit [www.landoflincolnhealth.org](http://www.landoflincolnhealth.org) or call 888-858-9130. For HealthLink provider inquiries, visit [www.healthlink.com](http://www.healthlink.com), select Providers, or contact HealthLink at 800-624-2356.

Sincerely,



Brian Fallon  
 RVP, Network Management