

HealthLink Medical Management with AIM Services Requiring Pre-Certification

Effective January 1, 2022



For HealthLink Reviews

Customer Service and Notifications/Pre-Certifications:
877-284-0102 • 800-510-2162 (fax)
Phone Hours: 7:00 a.m. to 5:00 p.m. CST

For AIM Reviews

AIM Specialty Health:
888-240-5057 • aimspecialtyhealth.com/goweb
Phone Hours: 8:00 a.m. to 5:00 p.m. CST

Inpatient Services (Medical/Surgical)		Contact
<ul style="list-style-type: none"> • Bariatric Surgery • Cervical Spine Surgery • Computer Navigation for Orthopedic Surgery • Elective Admissions • Emergency Admissions – Requires notification no later than 2 business days after admission • Hospice • LTAC Admissions 	<ul style="list-style-type: none"> • Lumbar Spine Surgery • OB Delivery stays beyond the Federal Mandate minimum (including newborn stays beyond mother's stay) • Rehabilitation Facility Admissions • Sacroiliac Joint Fusion • Skilled Nursing Facility Admissions • Transplants 	HealthLink
Surgical Procedures - Ambulatory		
<ul style="list-style-type: none"> • Bariatric Surgery • Blepharoplasty/Blepharoptosis • Bone-Anchored Hearing Aids • Breast Procedures • Cardiac Resynchronization Therapy (CRT) with or without Implantable Cardioverter Defibrillator (CRT/ICD) for Treatment of Heart Failure • Cartilage Transplant Knee • Cervical Spine Surgery • Cochlear Implant • Computer Navigation for Orthopedic Surgery • Cosmetic and Reconstructive Services of Head, Neck, Trunk and Groin • Elective Total Hip Arthroplasty • Elective Total Knee Arthroplasty 	<ul style="list-style-type: none"> • IDET Procedure • Implantable Cardioverter-Defibrillator (ICD) • Lumbar Spine Surgery • Mandibular/Maxillary Surgery (Orthognathic) • Mastectomy for Gynecomastia • Nasal Septoplasty • Panniculectomy and Lipectomy/ Diastasis Recti Repair • Reduction Mammoplasty • Rhinoplasty • Sacroiliac Joint Fusion • Sinus Endoscopy • Sleep Apnea Surgery - LAUP/UPPP, Nasal, and Uvulopalatoplasty • Treatment of Varicose Veins (Lower Extremities) 	HealthLink
Behavioral Health Services		
<ul style="list-style-type: none"> • Applied Behavior Analysis (ABA) • Intensive Outpatient Program (IOP) • Inpatient Behavioral Health Services 	<ul style="list-style-type: none"> • Partial Hospital Program (PHP) • Residential Behavioral Health Services • Transcranial Magnetic Stimulation (TMS) 	HealthLink
Ancillary Services		
<ul style="list-style-type: none"> • Air Ambulance – Non-Emergent • Botulinum Toxin – Review for Migraine Use Only • Home Health Services • Genetic Testing for Breast and/or Ovarian Cancer Syndrome • Genetic Testing for Inherited Peripheral Neuropathies • Genetic Testing for PTEN Hamartoma Tumor Syndrome 	<ul style="list-style-type: none"> • Home Hospice • Home Infusion Services • Hyperbaric Oxygen Therapy (Systemic/Topical) • Occupational Therapy • Physical Therapy • Private Duty Nursing • Speech Therapy 	HealthLink

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Durable Medical Equipment		Contact
<ul style="list-style-type: none"> Any DME equipment in excess of \$1,000 purchase price Bone Stimulator Cardio/External Defibrillator Cooling Devices CPAP/BIPAP Electric Scooters Infusion Pumps Insulin Pumps Limb Prosthetics 	<ul style="list-style-type: none"> LVAD – Reviewed by Transplant Myoelectric prosthetics Neuromuscular Stimulators Any Orthotics equipment in excess of \$1,000 purchase price* TENS Unit Wheelchairs (Custom) Wheelchairs (Power) Wound Vacs 	HealthLink
Diagnostic Imaging - Ambulatory		Contact
<ul style="list-style-type: none"> Coronary CT Angiography (CCTA) Coronary MRA Cardiac MRI MRA of the Head and/or Neck 	<ul style="list-style-type: none"> MRI of the Brain MRI of the Spine – Cervical, Thoracic, Lumbar, Sacral PET Scan 	AIM**
Specialty Infusion Drugs		Contact
<ul style="list-style-type: none"> Ado-Trastuzumab Emtansine (Kadcyla)* Alemtuzumab (Lemtrada)* Alpha-1 Proteinase Inhibitor NOS* Atezolizumab (Tecentriq)* Azacitidine (Vidaza) Bevacizumab (Avastin) – Review for Non-Eye Only Bortezomib (Velcade) CAR-T Cell Therapy (Yescarta and Kymriah) Denosumab (Prolia, Xgeva)* Durvalumab (Imfinzi)* Eculizumab (Soliris)* Edaravone (Radicava)* Enfortumab Vedotin-ejfv (PADCEV)* Etanercept (Enbrel) FAM-Trastuzumab Deruxtecan-NXKI (Enhertu)* Ferric Carboxymaltose (Injectafer)* Fulvestrant (Faslodex) 	<ul style="list-style-type: none"> Hyaluronan or Derivative* Immune Globulin (Intravenous) Infliximab (Remicade) Ipilimumab (Yervoy) Iron sucrose (Venofer)* Nivolumab (Opdivo) Nusinersen (Spinraza) Ocrelizumab (Ocrevus)* Paclitaxel (Abraxane Only) Panitumumab (Vectibix) Pegloticase (Krystexxa)* Pembrolizumab (Keytruda) Pemetrexed (Alimta) Rituximab (Rituxan) – Review for Non-Oncology Diagnosis/Treatment Only Vedolizumab (Entyvio)* Voretigene Neparvovec (Luxtorna) Zolgensma 	HealthLink

** Please refer to the member's ID card to ensure that the member's health plan participates with HealthLink Medical Management with AIM.

HealthLink's Utilization Management program is designed to provide clinical review of medical care to convey information and recommendations to plan administrators and carriers in connection with their determination of benefit eligibility. Medical necessity certification does not guarantee that services are covered. Benefits are subject to the patient's eligibility at the time charges are actually incurred, and to all other terms, conditions and exclusions of the applicable health plan. AIM Specialty HealthSM (AIM) provides support for HealthLink's preauthorization review process.

*New services requiring pre-certification as of 1/1/22.

HealthLink[®], Inc., is an Illinois corporation. HealthLink, Inc. is an organizer of independently contracted provider networks, which it makes available by contract to a variety of payors of health benefits, including insurers, third party administrators or employers. HealthLink has no control or right of control over the professional, medical judgment of contracted providers, and is not liable for any acts or failures to act, by contracted providers. HealthLink, Inc. is not an insurance company and has no liability for benefits under benefit plans offered or administered by payors. HealthLink is a registered trademark of HealthLink, Inc.

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