

Dear Participating Provider:

As you know, HealthLink has been in litigation over its Illinois provider administrative fee for the past four years, and has not collected physician administrative fees during most of this time period. On September 21, 2006, the Illinois Supreme Court unanimously concluded that HealthLink's flat fee is valid. As a result, HealthLink is entitled to resume collection of the flat fee charges to Illinois physicians, including past due amounts from the inception of the flat fee in 2002.

However, as a show of good will toward our Illinois physicians, HealthLink has decided to forego collection of any and all uncollected administrative fees prior to September 1, 2006. HealthLink will begin collecting Provider Administrative Fees each month beginning with the amount of the September 2006 invoice.

In a separate mailing you will receive the October invoice for the administrative fee amount you owe for that month and a reprint of the September invoice previously mailed in mid-October. Please pay both invoices. You will have no remaining obligation to remit payment for any invoices prior to September 1, 2006. Please submit your payment to HealthLink, Inc. as indicated on the invoices.

HealthLink had suspended collection of Provider Administrative Fees for HealthLink participating Illinois physicians beginning in November 2004 because of open litigation related to that issue. While this represents a substantial loss of revenue for HealthLink, we also recognize the potential hardship to certain participating physicians if we were to require payment of all or substantial amounts of outstanding balances due to HealthLink.

Please contact your Provider Relations representative and/or the HealthLink Finance Department with specific inquiries related to this collection policy or the invoices.

We look forward to a long and productive business relationship with you and your practice in the years ahead.

Sincerely,

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Bruce Gosser, VP and General Manager HealthLink, Inc.

Separate Admin Policy 11/06

HealthLink, Inc. • 12443 Olive Boulevard • St. Louis, MO 63141 • 1-800-624-2356

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