

PROVIDER RAPID UPDATE



Beginning February 21, 2009 Claims Submitted Electronically with HealthLink Legacy Identifiers will No Longer be Accepted.

HealthLink is now well into the implementation of using the NPI for electronic provider transactions. This number is used to identify various types of providers and is critical when doing business with HealthLink.

After February 20, 2009, if claims are submitted to us electronically with HealthLink Legacy ID numbers, even if they also include the NPI, will be rejected and will require resubmission with only the NPI.

Additionally, the NPI provides ongoing access to various online provider services, ProviderInfoSourceSM and Interactive Voice Response (IVR) Systems. Prior to February 20, 2009 claims that were filed using the HealthLink Legacy ID number will still be available. However, your NPI is required to access this information.

For additional information about NPIs or to obtain an NPI visit the [U.S. Department of Health & Human Services](http://www.hhs.gov) website.

If you have not registered your NPI with HealthLink, please do so by completing our online [Physician Address/Name/TIN/NPI Change Form](#).

The HealthLink website includes a number of documents relating to NPI. If you have additional questions regarding your NPI with HealthLink contact your HealthLink Network Consultant at **877-284-0101 ext 7074**.

NOTE: The Tax Identification Number is required even when billing with the NPI number. Some providers are exempt by law from the NPI requirements. These providers will be permitted to submit HealthLink Legacy IDs, so long as they are properly loaded into our exempt provider database.