



May 6, 2011

Dear Provider:

HealthLink Medical Management Announces Addition of Specialty Infusion Drugs to the HealthLink Pre-Certification List

Revised Pre-Certification List, Effective July 1, 2011

HealthLink Medical Management is continuously updating its services to meet the needs of our clients. Pursuant to your agreement with HealthLink, this letter is to notify you that HealthLink is modifying its Pre-Certification listing by adding some specialty infusion drugs subject to medical necessity review. Effective July 1, 2011 HealthLink employers, payors and providers will utilize the enclosed updated Pre-Certification List.

The revised Pre-Certification List meets the demands of HealthLink contracted employers and payors who wish to be more proactive in managing oncology health care expenditures. The new list builds upon our current pre-certification requirements and requires medical management for those services where they are most likely to have the greatest impact. Please note that HealthLink works with multiple payors who manage their own pre-certification requirements, therefore, certain payor or group arrangements *may* choose not to add these specialty infusion drugs for pre-certification review. The new Pre-Certification list applies to courses of treatment provided on or after the July 1, 2011, effective date.

HealthLink Medical Management recommendations are based on WellPoint medical policies and clinical guidelines. These recommendations may be accessed on the Provider home page of www.healthlink.com. Our relationship to WellPoint allows HealthLink to draw upon the experience of millions of members in order to develop the best approaches to medical management. While HealthLink medical necessity review recommendations are not medical treatment decisions, our focus is to provide employers and payors with information they can use to manage member utilization and their financial risk.

Pre-Certification Tools for Providers

Just a reminder – HealthLink provides several tools to assist providers in determining the need for pre-certification and to facilitate the pre-certification process. These tools and other informative tips are available at www.healthlink.com. Visit the Provider section, under the Utilization Management link, to learn more about:

1. Utilization Management Fax Forms
2. Utilization Management Interactive Voice Response System (IVR)
3. Utilization Management contact information per member

Thank you for your participation in the HealthLink network. Please contact your Network Consultant if you need more information about HealthLink Medical Management.

Sincerely,

Robert Sorrenti, MD
Chief Medical Director, HealthLink

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