

Reminder to File Claims Directly to HealthLink

As a reminder for optimal claims processing, HealthLink requires health care providers to submit claims directly to HealthLink. Submitting claims to HealthLink results in cost efficiencies and faster claim processing.

Providers submitting claims directly to the payor may result in claim processing delays and incorrect payments. To avoid payment delays, please verify the correct Electronic Payor ID number or claims address located on the member ID card. ***Please note HMO/State of Illinois claims misdirected to the PPO Electronic Payor ID or claims address will result in claim payment delays.***

Send electronic claims to Electronic Payor ID:

PPO/Open Access 90001
State of Illinois 96475

Send paper claims to the following addresses:

PPO/Open Access Claims:
HealthLink
P.O. Box 419104
St. Louis, MO 63141

State of Illinois Claims:
HealthLink
P.O. Box 411580
St. Louis, MO 63141

Sample ID card

(Please note ID cards may vary, however HealthLink Member ID cards will note the HealthLink claim address)

<p>Utilization Review Program HealthLink must be notified prior to any outpatient surgery, diagnostic and ancillary services and also prior to any elective hospital admission. Emergency admissions must be certified on the next business day. Please have admitting physician or member call HealthLink, Inc. at 1-877-284-0102 (Toll Free Number).</p> <p>Caution: Failure to obtain preadmission/admission certification may result in a reduction of benefits.</p>	
<p>To verify eligibility, benefits or claims status, contact: (Name of Payor) at (Phone Number of Payor). For network access verification contact HealthLink directly (1-800-624-2356).</p>	<p>Provider Information: www.healthlink.com</p>
<p>MAIL CLAIMS TO: HealthLink, Inc. P.O. Box 419104 St. Louis, MO 63141-9104</p>	<p>Send Electronic Claims To: EDI Vendor #90001 EDI Clearinghouse –</p>

Claim Mailing Address

Electronic Claims Submission

For more information on HealthLink Claims Filing Guidelines please refer to the HealthLink Administrative Manual posted at http://www.healthlink.com/manual_provider.asp. If you have any questions regarding these guidelines, please contact your Network Consultant.