

UCD System to Go Down for Maintenance
Friday, Aug. 22, 2008 through Monday, Sept. 1, 2008

Dear UCD Provider/Practice Manager:

The CAQH Universal Credentialing Datasource (UCD) service will be down for maintenance beginning 7:00 p.m. ET, Friday, Aug. 22, 2008 through Monday, Sept. 1, 2008. We expect the service to be back up and available for use at 7:00 a.m. ET on Tuesday, Sept. 2, 2008.

Please note the following will occur during this maintenance period:

- **The UCD Support Desk will not be reachable.** When service resumes on Tuesday, Sept. 2, 2008, the UCD Support Desk will be available beginning at 9:00 a.m. ET and will have a new email address: caqh.updhelp@acsgs.com. The UCD Support Desk toll-free phone number – (888) 599-1771 – will not change.
- The Universal Credentialing Datasource will be re-named the Universal Provider Datasource.
- The Online Application System (OAS) and Practice Administrator Module (PMM) will be moved to the new URLs below. Although you will be redirected automatically to the new URLs for several months after the service resumes on Sept. 2, we recommend that you change your Web browser(s) bookmark(s) as soon as possible.

	<u>Old URL</u>	<u>New URL</u>
OAS	https://caqh.geoaccess.com/oas/	https://upd.caqh.org/oas/
PMM	https://caqh.geoaccess.com/pmm/	https://upd.caqh.org/pmm/

NOTE: All supporting documents faxed to UCD between 7:00 p.m. ET, Wednesday, Aug. 20, 2008 through Monday, Sept. 1, 2008 will not be processed until after service resumes.

Visit www.caqh.org/ucdstatus/ for additional information. Please contact CAQH at info@caqh.org if you have any questions. We apologize for any inconvenience this service interruption may cause.